





Maryland's Public Health Crisis

Jointly Provided by The National Council on Alcoholism and Drug Dependence, Maryland University of Maryland School of Medicine Department of Psychiatry Division of Alcohol and Drug Abuse

Wednesday, April 13, 2016

8:00 am – 5:00 pm The Baltimore Convention Center Pratt and Sharp Streets

Conference Sponsors

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Purpose and Objectives

The purpose of the conference is to increase the participants' understanding of current issues in the field of mental health and substance use disorders. This includes treatment of opioid addiction and overdose, options for families to

access and pay for treatment, the benefits of medications such as naloxone, pain management for addicts, update on marijuana laws, problem gambling and other addiction treatment issues.

The annual Tuerk Conference continues to be the premiere conference in the region for providers, administrators, counselors and advocates to learn the latest information on events and changes that will affect them. It is vitally important for professionals in this field to stay informed about these changes and their impact on patient care.

Upon Completion Participants will be able to:

Describe the current overdose crisis and 1 effective treatment options Explain how to reverse an overdose with medication, and learn how to administer 2 naloxone Identify resources available in Maryland for mental health and addiction treatment 3 Describe the updates for the Medicaid Administrative Service Organization (ASO) 4 Beacon Health for behavioral health services in Maryland Describe the role of family members as a 5 support in dealing with substance-use disorders and access to treatment Describe the current status of Medical 6 Cannabis in Maryland

Other issues that will be covered include: opioid overdose and naloxone training, the history of the 12-step programs, updates from the Maryland Behavioral Health Administration and Beacon Health Options regarding the new billing system for providers, self-care for counselors, the role of meditation in recovery, and the explosion of online gaming addiction.

The target audience for the conference consists of healthcare professionals of all disciplines, mental health and addiction professionals, criminal justice professionals, recovering persons, family members and friends, and advocates.

CEUs and CME Credits

Participants will receive six (6) CEUs/CME Credits for the following disciplines: Physicians, Advanced Nurses, Dentists, Certified Addiction Counselors, EAPs, Social Workers, Professional Counselors and Psychologists.

Physicians: Credit Designation — This activity has been approved for AMA PRA Category 1 CreditTM.

Accreditation: The University of Maryland School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Disclosure: It is the policy of the University of Maryland School of Medicine to ensure balance, independence, objectivity, and scientific rigor in all of its educational activities. In accordance with this policy, all persons in a position to control the educational content of this activity must disclose any relevant financial relationships they have with commercial interests. Any identified conflicts of interest must be resolved prior to the speaker's presentation.

AMERICANS WITH DISABILITIES ACT:

If you require special accommodations to attend or participate in the CEU activity, please provide information about your requirements to 410-625-6482, or 1-800-735-2258 TTY/Voice at least five business days in advance of the activity.



Program Schedule Wednesday, April 13, 2016

7:30 – 8:25 am	Coffee and Registration / Exhibit Area Open
	Welcome, Opening Remarks
	Robert White , Conference Chairman, Director of Behavioral Health University of Maryland, Department of Psychiatry
8:30 – 9:15 am	PLENARY: The Overdose Epidemic: <i>A Public Health Crisis</i> Leana Wen, MD, MSc, <i>Commissioner, Baltimore City Health Department</i> Addiction is not just an individual disease; it is a family disease and a community disease. Dr. Wen estimates that close to 19,000 Baltimore City residents use heroin, and is concerned that heroin ties into the very fabric of the city. Dr. Wen will discuss the growing impact of heroin overdose and what the Baltimore City Health Department is doing to address this critical public health crisis. These include public education campaigns and a plan to provide naloxone to family and friends of those most at risk.
9:15 – 10:30 am	PLENARY: When Love is Not Enough: <i>The Lois Wilson Story</i> William G. Borchert, Writer and producer, was nominated for an Emmy in 1989 for the highly acclaimed Warner Brothers movie "My Name is Bill". Lois Wilson (the wife of Bill Wilson, co-founder of Alcoholics Anonymous)
	stuck by her husband through his 17 years of tormented and abusive alcoholic drinking believing that her unconditional love could get him sober. But it could not. It was through Lois's heart-rending emotional struggle and her witnessing other spouses and children similarly being impacted that she came to realize that addiction is a family disease and that the solution was a program for recovery, a family support group that came to be known as Alanon. This presentation will include film clips from the movie and personal stories from Mr. Borchert's time interviewing Lois Wilson.
10:30 – 11:00 am	Coffee Break / Exhibit Area Open
	Book Signings: William Borchert, Mel Pohl, MD, Dick Prodey
11:00am – 11:30 pm	PLENARY: The Pain Antidote: It's Not Opioids! Mel Pohl, MD, Medical Director, Las Vegas Recovery Center
	When we think about pain we often wonder whether it's "real" or not. We have a tendency to believe that pain based in emotions is less "valid" than physical pain. This discussion will explore the fact that all pain is real, based on neurophysiologic phenomena in specific parts of the brain. Opioids often make painful conditions worse. The Pain Antidote will be described as part of a model known as <i>Pain Recovery</i> .
11:30am – 12:30 pm	PLENARY: A Message from the Director of the Office of National
	Drug Control Policy* Michael Botticelli, MEd, Director of the Office of National Drug Control Policy (ONDCP)
	Mr. Botticelli joined the ONDCP as Deputy Director in November 2012, and was sworn in as Director in February 2015. Mr. Botticelli previously served as Director of the Bureau of Substance Abuse Services at the Massachusetts Dept. of Public Health, where he successfully expanded innovative and nationally recognized prevention, intervention, treatment, and recovery services. While there, he established a treatment system for adolescents, early intervention and treatment programs in primary healthcare settings, jail diversion programs, re-entry services, and overdose prevention programs. * <i>This speaker's presentation is free and open to the public. Participants will not receive</i> <i>CEUs or CME credits for this lecture, only.</i>
12:30 – 1:50 pm	Lunch – Two options
	• The regular Conference Lunch is in the Grand Ballroom, 4th Floor (no extra charge - 1,000 in attendance)
	• The NCADD-MD Awards Luncheon will be in a separate, smaller room (there is an additional charge for the Awards Luncheon)
2:00 – 3:30 pm	Workshops – Session I (see next page)
3:30 – 3:45 pm	Break / Exhibit Area Open
3:45 – 5:00 pm	Workshops – Session II Most workshops will be held twice. Once at 2:00 pm and once at 3:45 pm

Workshops Once at 2:00 pm and once at 3:45 pm

Opioid Overdose Prevention: Updates & Naloxone Training

Leana Wen, MD, Commissioner, Baltimore City Health Department

In public health, it is critical to meet people where they are and deliver services with the most credible messengers. Dr. Wen has committed to making naloxone available to all who need it. Her team has already trained more than 6,000 people to administer naloxone, including police officers and family and friends of people suffering from addiction. Participants in this workshop will receive training and a naloxone prescription, and familiarize participants to **dontdie.org**, a website that lists where to obtain naloxone and how to get training.

Empowering Families: A Panel of Family Members

Moderators: Dick Prodey, MS, MEd, Retired Director of Counseling at Loyola Blakefield and Coordinator of the Alcoholism Program at The Sheppard and Enoch Pratt Hospital

Christopher Welsh, **MD**, *Addiction Psychiatrist*, *Faculty Member*, *University of Maryland School of Medicine*, *Department of Psychiatry*

This presentation will include a panel of family members (Peggy Burns, Toni Torsch, and Barbara Allen) who have had family members affected by substance-use disorders, or have lost a child to opioid overdose. It is important to put a human face on the problem of addiction and overdose in order to understand its impact on families and their communities.

Updates from the Behavioral Health Administration and the ASO (Beacon Health Options)

Al Zachik, **MD**, Deputy Director for Child and Adolescent Services for the State of Maryland Behavioral Health Administration (BHA)

Zereana Jess-Huff, LPC, LMFT, CCM, PhD, CEO Beacon Health Options Leaders from BHA and Beacon Health Options will update providers on changes within the behavioral health treatment system. This is an opportunity for counselors, treatment staff and administrators to have direct contact with the statewide leadership regarding the behavioral health system and the primary vendor providing these services. Discussion and Q&A will follow presentation.

Surviving in a Fee-for-Service World

Kim Erskine, MS, Owner, Medical Billing Services

Mark Santangelo, JD, President/CEO of The Kolmac Clinic

As grant funding is reduced in the manner in which providers are paid, many practices find themselves entering uncharted territory. Practices need to rely more and more on fee-for-service revenue to keep them afloat. This workshop will walk you through the "ins and outs" of behavioral health billing. Pitfalls and best practices will be discussed. Behavioral health and specific codes will be presented from the ICD-10, DSM-V, CBT and HCPC.

Bill Wilson, the 11th Step and Transcendental Meditation

Lincoln Norton, AB Harvard '67, *National Director of Expansion for the Maharishi Foundation and a certified teacher at the San Antonio Transcendental Meditation (TM) Center* The presenter taught Bill Wilson TM on a cold December day in 1969. As a result of the instruction and after a few days of practice, Bill said that he had come to a deeper understanding of AA's 11th step. When you meditate, with TM, the body gets depressed and heals itself. Whatever is good for people they will move in that direction. TM is not a role-based practice, a religion or belief system. People in recovery find that practicing TM twice a day satisfies their need for a shift in consciousness. It enables them to get more out of life by going in rather than out.

The Latest Gambling Trends: Fantasy Sports and Online Gaming

Jeff Beck, LPC, CCGC, JD, CART, MCTC, ABD, Clinical Director, Maryland Center of Excellence on Problem Gambling, University of Maryland

An estimated 56 million people will play fantasy sports this year, up from 12 million, ten years ago. Increasingly, those users are flocking the sites that offer the high stakes thrill of a fantasy football play-off game on a daily basis. FanDUEL alone boasts more than one million paying members. It is quickly becoming a billion dollar industry. Critics argue that the combination of lack of oversight and increased dollars makes users more susceptible to addiction and serious losses. This workshop will review recent online gaming activities such as fantasy sports, review screening and treatment options.

Medical Cannabis in Maryland

Delegate Dan Morhaim, MD, *Member of Maryland House of Delegates, District 11* Maryland's Medical Cannabis program is almost operational. How did this come about? How will the program work and what changes might be expected? Delegate Dan Morhaim, MD, one of the leaders of this bipartisan legislation, will provide history and updates, as well as relating medical cannabis to the larger challenges of drugs and addiction.

This workshop will be held once at 2 pm

What is the Role of Alcoholics Anonymous & Narcotics Anonymous in Recovery?

Marc Galanter, MD, Professor of Psychiatry at New York University, and author of What is Alcoholics Anonymous? A Path from Addiction to Recovery, to be published May 2016. Dr. Galanter's presentation is based on his upcoming book in which he bridges members' subjective experiences in AA/NA and the facts as we know them, but also draws on contemporary research in psychology, cultural history, and clinical science. His findings are infused with experiences of people whom the author has treated himself, and ones studied in depth, in their attempts to achieve recovery from addiction, coupled with a perspective based on his extensive research on this fellowship. His presentation will provide the most comprehensive understanding of the current state of this recovery movement, and how to employ 12-step based approaches in addiction treatment.

This workshop will be held once at 2 pm

More About Pain and Addiction

Mel Pohl, MD, Medical Director, Las Vegas Recovery Center

This workshop is a continuation of the morning plenary session to expand on the topics. This discussion will further explore the fact that all pain is real, based on neurophysiologic phenomena in specific parts of the brain. Opioids often make painful conditions worse. The Pain Antidote will be described as part of a model known as *Pain Recovery*.

This workshop will be held from 2 - 5 pm

Nurturing the Healer

Wanda Binns, LCSW-C, *EAP Manager, University of Maryland Medical School, Baltimore* As clinicians we are committed to providing support, guidance, and education to clients with dark, painful and horrific life circumstances. We are challenged to listen to stories that are emotionally, physically, and spiritually draining. Ethically we are responsible for ensuring we are well enough to provide care to our clients. Some of us lose sight of the saying "Physician Heal Thyself", as a result we often crash and burn, because we forget to nurture ourselves. This workshop will help clinicians to identify what's preventing the practice of self-care, and to develop a specific treatment plan for healing.

PHIL MCKENNA LECTURE

Initiated in 2001 by the Employee Assistance Professionals Association, (EAPA), Chesapeake Chapter, the Phil McKenna Institute (PMI) was established to honor the memory of Mr. McKenna by bringing awareness and training to professionals who address the needs of employees and their families. Phil McKenna was the first Chapter President of the EAPA Chesapeake Chapter and worked as an EAP counselor at Baltimore Gas & Electric for many years. In addition, he served for several years on the NCADD-MD Board of Directors. Mr. McKenna was part of a group of recovering alcoholics in the Baltimore area striving to address substance abuse as it manifests itself in the workplace.

This workshop will be held once at 2 pm and once at 3:45 pm

Reflections on Bill and Lois

William G. Borchert, Author and screenwriter nominated for an Emmy for the highly acclaimed Warner Brothers film, My Name Is Bill W, based upon the founding of Alcoholics Anonymous.

For more than 14 years prior to Lois's passing, Bill and his wife had the privilege of knowing Lois as a dear and close friend. Bill was honored when Lois gave him permission to write a screen play based on her and Bill's life together, and the founding of AA. Before Bill wrote this film, Lois had allowed him to tape many of her remembrances of years past and her struggles before, during and after Bill's drinking years.

Tuerk Conference Faculty

Barbara Allen, is the Executive Director of James' Place Inc., a non-profit organization that provides education, advocacy and scholarship for after-care for those in recovery from SUDs. JPI also provides grants to organizations offering services to those affected by SUD. She also serves as the Vice President for the National Board of Directors for The Compassionate Friends, and is actively involved in the national Fed Up! Campaign, Unite to Face Addiction recovery movement, and NCADD-MD's Families for Recovery program.

Jeffrey Beck, LPC. CCGC, JD, CART, MCTC, ABD, is the Clinical Director of University of MD Center of Excellence on Problem Gambling. Prior to this position, he was the Assistant Director of Clinical Services, Research and Treatment at the Council on Compulsive Gambling of New Jersey. Jeff has served on the Board of Directors of the National Council on Problem Gambling, and has been chairman of the Problem Gambling Awareness Month campaign for the last 6 years and serves on many NCPG Committees.

Wanda Binns, LCSW-C, is the EAP Manager, University of Maryland Medical School, Baltimore. Wanda has 30 years of experience as a Clinical Social Worker offering expertise with relationship, addiction, stress, & depression. Wanda also offers Christian Counseling.

William G. Borchert, is an author and screenwriter who was nominated for an Emmy for writing the highly acclaimed Warner Brothers/Hallmark Hall of Fame movie, *My Name Is Bill W*, based upon the founding of Alcoholics Anonymous. His books include *When Love is not Enough: The Lois Wilson Story, My Name is Bill W., How I Became My Father...A Drunk, 50 Quiet Miracles That Changed Lives*, to name a few. He speaks around the country at major business conventions, college campuses and civic and social organizations about the nation's struggle to combat the plague of alcohol and drug addiction and its social stigma that kills thousands, young and old, every year.

Michael Botticelli, MEd, Michael Botticelli, MEd, was sworn in as Director of the Office of National Drug Control Policy (ONDCP) on February 11, 2015. He joined ONDCP as Deputy Director in November 2012. Mr. Botticelli has more than two decades of experience supporting Americans who have been affected by substance use disorders. Prior to joining ONDCP, he served as Director of the Bureau of Substance Abuse Services at the Massachusetts Department of Public Health, where he successfully expanded innovative and nationally recognized prevention, intervention, treatment, and recovery services.

Peggy Burns, LCADC, is the Senior EAP Counselor at University of Maryland Medical School, Baltimore. Peggy is a board certified and licensed addiction specialist with 31 years of experience as a counselor. Peggy also has extensive experience assisting clients with issues pertaining to communication, grief, anger management and relationship issues and has expertise in assisting clients with recovery planning and ongoing issues.

Kim Erskine, MS, Health Care Administration, University of Maryland, College Park and Owner of Medical Billing Services (MBS). She owns and directs an outsourced medical billing company that specializes in behavioral health and serves clients in Maryland with a combined collection of \$4.5 million per year. Her company provides credentialing, authorization, charge entry, payment posting and AR follow up for clients.

Marc Galanter, MD, is an award-winning Professor of Psychiatry at New York University, and is a leader in national medical organizations. He has had extensive experience treating addicted people and conducting research on AA, and has written the book, *What is Alcoholics Anonymous? A Path from Addiction to Recovery*, to be published May 2016. The book provides the most comprehensive understanding of the current state of this recovery movement, as well as vivid descriptions of how people have participated in it, and what we can say about how such people have fared with it.

Zereana Jess-Huff, LPC, LMFT, CCM, PhD, is the CEO of Beacon Health Options. She assists the state with management of the public behavioral health system. As a seasoned clinician with experience in treating both severe mental illness and dual diagnosis, Zereana has been instrumental in creating a seamless system that enhances quality and access for Beacon Health Options members in the State of Maryland.

Dan K. Morhaim, MD, is a practicing physician, state legislator, academic, and author. Dan was first elected to the Maryland House of Delegates in 1994, and has been re-elected every year since. He has successfully sponsored numerous bills with bi-partisan support focusing on health care, environment, minority and women businesses, and government efficiency. Dr. Morhaim is board certified in Internal Medicine and Emergency Medicine ('83-'13) and has over 35 years front-line clinical experience. **Lincoln Norton, AB Harvard '67**, is the National Director of Expansion for the Maharishi Foundation and a teacher at the San Antonio Transcendental Meditation (TM) Center. Lincoln was first introduced to TM while enrolled as a student at Harvard, and Maharishi Mahesh Yogi visited to give a lecture on TM in the fall of 1966. After that, he traveled to India with the Maharishi to become a teacher in 1969. When he returned to teach in NYC in the fall of 1969, he taught Bill Wilson TM, which Wilson both benefited from personally and led him to say that TM led him to a deeper understanding of AA's 11th step.

Mel Pohl, MD, FASAM, is a Board Certified Family Practitioner, and is Vice President of Medical Affairs and the Medical Director of Las Vegas Recovery Center (LVRC). Dr. Pohl was a major force in developing LVRC's Chronic Pain Rehabilitation Program. Dr. Pohl is the author of *A Day Without Pain* which won a silver medal from Independent Publisher Book Award in May 2009. He is a nationally known public speaker and co-author of *Pain Recovery: How to Find Balance and Reduce Suffering from Chronic Pain,* and *Pain Recovery for Families: How to Find Balance When Someone Else's Chronic Pain Becomes Your Problem Too.*

Richard Prodey, MA, MEd, is the Retired Director of Counseling at Loyola Blakefield in Towson and the Retired Coordinator of the Alcoholism Program at The Sheppard and Enoch Pratt Hospital, where he was responsible for the education and treatment of alcoholics and other addicts and their families in both inpatient and outpatient settings. He teaches drug and alcohol counseling in the Graduate Division of Loyola University Maryland, and is a former consultant to the Retreat at Sheppard Pratt. He currently lectures at the Sheppard Pratt Education Center.

Mark Santagelo, JD, is the President/CEO of The Kolmac Clinic, the largest outpatient adult addiction treatment program in the Maryland/DC market. During Mark's tenure with Kolmac (since 2004), the program has grown from 3 offices, 250 patients and 35 staff to 6 offices, 1,000 patients and over 125 staff. Prior to Kolmac, Mark worked for 12 years at Magellan Behavioral Health, the largest manager of mental health and substance abuse services in the country.

Toni Torsch, Founder, Daniel Carl Torsch Foundation, Family Advocate for NCADD-MD Families for Recovery Program. As a way to help her family and others in the Baltimore area that have been affected by a loved one's substance abuse passing, Toni and her husband started the Maryland Chapter of G.R.A.S.P. (Grief Recovery After Substance Passing).

Christopher Welsh, **MD**, Addiction Psychiatrist, Faculty Member, UMD School of Medicine, Dept. of Psychiatry. Dr. Welsh's main area of clinical work is in the areas of addiction and dual diagnosis. He works in various in- and out-patient settings, including methadone and buprenorphine maintenance. He also has an interest in the medical complications of addiction and is the medical director of the UMMC Substance Abuse Consultation Service. He has also worked with the Baltimore City Department of Health and the MD DHMH on opioid overdose prevention initiatives.

Leana Wen, MD, Baltimore City Health Commissioner is an emergency physician and patient and community advocate. She serves in the administration of Mayor Stephanie Rawlings-Blake and oversees a department of over 1,100 employees with responsibilities that include a wide range of public health issues from youth wellness to substance addiction and chronic disease prevention to acute communicable diseases. Before accepting this position, Dr. Wen was an attending physician, Director of Patient-Centered Care, and professor of Emergency Medicine and Health Policy at George Washington University. She is the author of *When Doctors Don't Listen* and founding director of *Who's My Doctor*, a campaign calling for radical transparency in medicine.

Albert Zachik, MD, is the Deputy Director for Child and Adolescent Services for the State of Maryland Behavioral Health Administration (BHA). He received his BS in Natural Sciences from The Johns Hopkins University and MD from The Johns Hopkins University School of Medicine. He is on the Clinical Faculty in Psychiatry at JHU, Univ. of Maryland, and Georgetown Univ. Schools of Medicine. Al has worked for over 33 years with the BHA in Maryland in the development and oversight of public mental health and substance use services to children and adolescents and now across the lifespan, with a special interest in the development of a quality system of care for those with mental health and substance use disorder needs.

Muriel Gray Scholarship Fund

NCADD-Maryland and the Muriel Gray Scholarship Committee are pleased to announce that applications for the Muriel



Gray Scholarship Fund are now being sought. Scholarship recipients will receive free registration for the 2016 NCADD-Maryland Tuerk Conference, including all plenary and workshop presentations, lunch and CEUs.

Who may apply

Graduate students and entry-level professionals in the first or second year of full-time work in the substance abuse, social work, mental health, EAP or related helping fields. Note: Applicants may not have received the Muriel Gray Scholarship in the past.

How to apply

All applicants must submit the following materials via email:

- Current resume
- Signed letter of recommendation from your supervisor on agency letterhead (scanned with signature)
- 250-words-or-less essay answering the following question: How will you use the opportunity to attend the 2016 NCADD-Maryland Tuerk Conference as a Muriel Gray Scholar to benefit you and the people you serve?

Please submit your application package via email to: nancy@ncaddmaryland.org.

When to apply

All applications MUST be emailed no later than March 7, 2016 (no exceptions). Scholarship winners will be notified in April.

For more information, call NCADD-Maryland at 410-625-6482.

The NCADD Awards Luncheon

This will be a separate lunch with an additional charge. The Awards Luncheon is limited to the first 400 that register, and is smaller and quieter. We will be recognizing people that are Unsung Heroes in our field. Outside persons that are not attending the conference are welcome and can register separately for the Awards Luncheon for \$80.

The larger, regular Tuerk Conference Lunch (included in the regular price for the conference) will accommodate about 1,000 people seated and served in the Grand Ballroom. If you want to go and find old friends and talk during the entire lunch then pick the regular lunch, at no extra charge.

Planning Committee

Robert White, LCPC Conference Chairman University of Maryland Dept. of Psychiatry Carla Alexander, MD University of Maryland School of Medicine Wanda Binns, LCSW-C EAP Manager, UMMS Dept. of Psychiatry Cathy Gray NCADD-MD Amy Johnson, AA UMMS EAP George Kolodner, MD Kolmac Clinic Gerald E. Marti, MD, PhD MDSAM Sylvia McCree-Huntley, MS UMMS Psychiatry

Jim O'Hair, LCSW-C, CEAP Northrop Grumman EAP

Susan Pompa, BS Associate Director, NCADD-MD

Keith Richardson CAC-AD, CAS Warwick Manor Behavioral Health

Nancy Rosen-Cohen, PhD Executive Director, NCADD-MD

Christopher Welsh, MD University of Maryland School of Medicine



Registration Form page one

Please complete all of the following information on **BOTH SIDES** of the form. You can also register online at **www.ncaddmaryland.org**

NAME	E BADGE
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First Name	M F
Last Name	
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Regular Registration, Regular Lunch Postmarked by 3/31/16	\$170
Regular Registration, Awards Lunch	\$190
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(Must send in copy of student ID) Postmarke Awards Luncheon only, No Conference	ked by 3/31/16 \$80



Registration Form page two

This side for Credit Card Use Only

Please Print Clearly

Credit Card: MasterCard or Visa or Discover

Card #	Exp. Date
Security Code (3 digits on back of card)	
Signature	
Name (as it appears on the card)	
Organization (if Business Card)	
Billing Address	Rm, Ste or Flr
City	_ State Zip
Email (Contact Person)	

Payments must be received by dates on front of this form.

Purchase Order (A copy of the Purchase Order must accompany the registration form. All payments must be received by 2/29/16 for Super Saver Rates; and 3/31/16 for other)

Written confirmation will be sent within 2 weeks of receipt of paid registration. This confirmation will serve as proof of payment. If you do not receive confirmation and name badge in this time frame, please contact info@ncaddmaryland.org. All attendees are reminded to bring their name badges on the day of the conference to expedite the check-in process.

Mail your completed registration form and payment to:

NCADD-Maryland 28 East Ostend Street, 3rd Floor Baltimore, MD 21230

Sorry, we are unable to accept registrations by fax or phone. You can register online at www.ncaddmaryland.org

General Questions and Information

FOR QUESTIONS REGARDING:

General Conference Information and Registration, call:	NCADD-Maryland at 410-625-6482
Continuing Ed. Information, call:	Wanda Binns at 667-214-1556
Exhibitors/Sponsors, call:	Nancy Rosen-Cohen at 410-625-6482, ext. 1
Volunteers, call:	Susan Pompa at 410-625-6482, ext. 102

REFUND POLICY

All requests for refunds must be received in writing by 3/23/16. Refunds are subject to a \$25.00 administrative fee. No refund will be given with less than 3 weeks written notice. Refunds will not be provided for student registrations. All requests for refunds must be submitted in writing by mail or email (info@ncaddmaryland.org). No refunds will be provided if the conference is cancelled due to unforeseen circumstances or events.

NCADD-Maryland 28 East Ostend Street, 3rd Floor Baltimore, MD 21230

Parking and Directions

Enter the Baltimore Convention Center on Pratt Street between Howard and Sharp Streets. The conference will be held in the Grand Ballroom.

Parking is available in lots near the Convention Center or at Camden Yards. The cost of parking is the responsibility of the attendee. The Convention Center is easily accessible by light rail, metro, and bus service.







Baltimore, MD 21230 28 E. Ostend Street

www.ncaddmaryland.org Register online at

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